amplicomms

PowerTel
M9500
mobile phone

10:09

Call

Messages

Pictures

More...

Help

Operating
Instructions
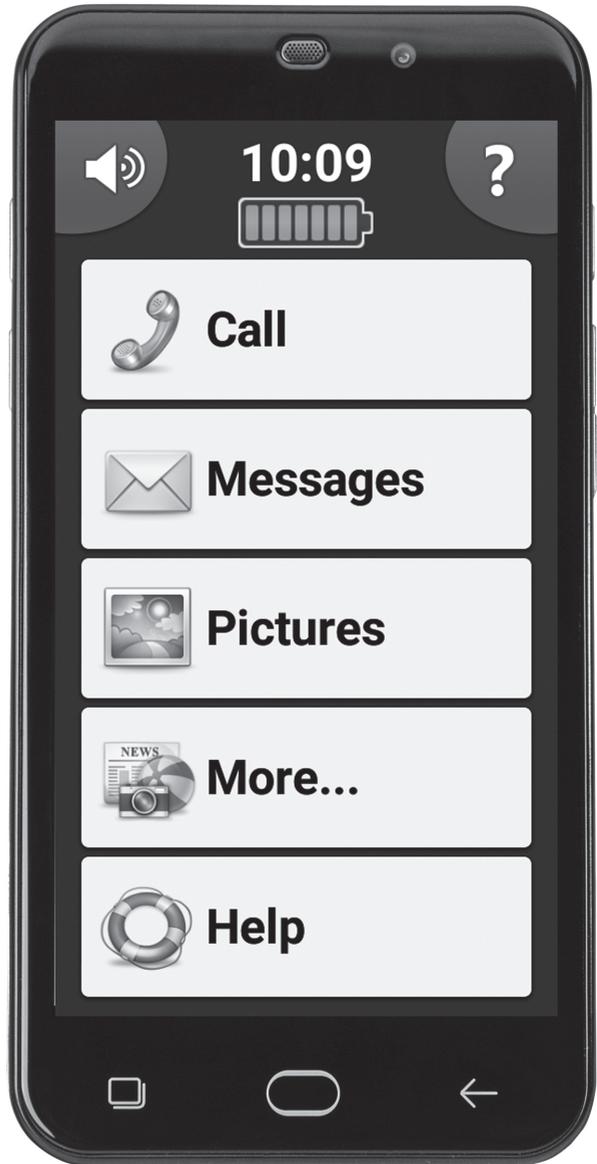
Basic Information

The M9500 features a simple user interface and is still a full-fledged smartphone with a camera, an internet connection (WiFi access or data carrier provided by the mobile operator) and other features familiar to traditional smartphones.

Hearing aid compatibility

This telephone is equipped with T Coil coupler making it compatible with most popular hearing aids. Due to the wide range of hearing aids available there is no guarantee that the telephone will function with all hearing aid models. Please check your hearing aid immunity rating is higher than M2. This rating can be provided by the manufacturer of your hearing aid. Instruments with rating lower than M2 may not be compatible with this telephone. When using this telephone press the 'T' button on your hearing aid to switch it to Telecoil mode, this will link your hearing aid to the phone and will enable clearer sound without background noises. Please check if your hearing aid is equipped with 'T' facility and if it is automatic or manual. Hearing aids with high immunity rating equipped with automatic T mode should be able to detect your phone automatically and switch over to T position. Hearing aids with Manual T function would need manual activation of this function on your hearing aids.

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1   Get to know your M9500

Important: Before beginning please read the safety information on page 27.

1.1   At a glance

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3   Front camera
4   Receiver
5   Silent / Vibrate only / Normal mode sound
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      Phone book, speed dial, calls log
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8   Pictures Center - View received photos and videos sent to you by WhatsApp, email etc.

9   More . . .
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10   Help - Technical assistance from a family member
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20   Emergency call (SOS) key
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1.2   Delivery Contents

1 Mobile phone   1 Lithium Ion Battery
1 Battery charger   1 USB cable
1 Headset   1 SIM card adapter
1 Quick Start Guide

1.3   Insert SIM Card(s), Memory Card and Battery

Possible risk of swallowing small parts!
The SIM card can be removed. Small children could swallow it.
Please make sure that the SIM card is not bent or scratched.
Avoid contact with water, dirt, or electrical charges.
Your phone number is on the SIM card, and is not stored on the phone.
If you use the SIM card from your previous phone then you will keep
your phone number. It is highly recommended to copy your phone con-
tacts from your previous phone to the SIM card before removing the
SIM card and inserting it into the M9500.

• **The phone must be powered off!**
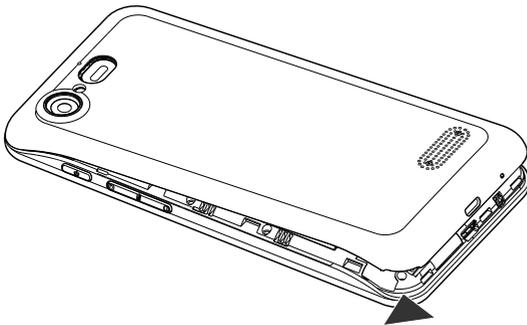
• Remove the back cover by sliding a fingernail in the small slot found on the bottom side of the phone, and pulling the cover up.

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• If a battery is inserted, remove it.
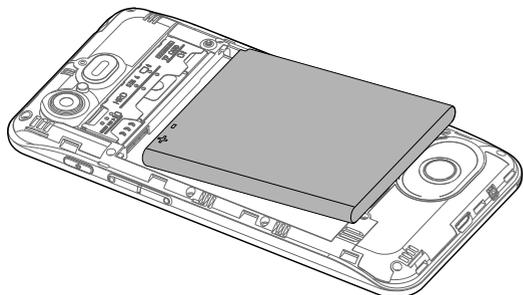
• The M9500 offers two equivalent SIM card holders in different sizes (slot 1 for standard SIM cards used in older mobile phones, and slot 2 for micro SIM cards commonly used in smartphones). Depending on the format of your SIM card, you can choose which SIM card holder you want to use. Insert the SIM card(s) into the SIM card holder(s) with the gold contacts facing down as shown in the sketch. Pay attention to the position of the bevelled corner.
In addition, the device supports the simultaneous operation of two SIM cards. This enables you to use cards from two different networks and/or countries. Before making an outgoing call, sending a text message or using data services the phone will prompt you to decide and chose which SIM Card to use if you are using two at that time (depending on Android: Settings -> Advanced settings -> SIM cards).
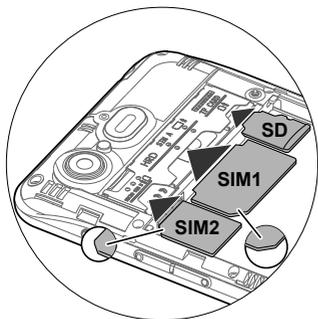
NOTE: Both card slots (1=Standard SIM, 2=Micro SIM) support LTE (4G). However, if you use two SIM cards at a time, the SIM card in slot 2 is limited to UMTS/GSM (3G/2G).

• You have the option to insert a micro SD card (max. 32 GB) to increase the storage capacity. Slide the memory card, with the golden contacts facing down, into the slot until it stops.

• Insert the battery. In doing so, the battery's contacts will be on the left and point up. Press lightly on the bottom end of the battery until it snaps into place (as shown above).

• Place the back cover back onto the phone and press firmly all around the edges until it snaps into place.

1.4   Charging the battery

• Ensure that the battery is correctly installed before charging. Do not remove the battery while the phone is charging. The phone could be damaged as a result.

• When first starting your phone charge the battery for at least 4 hours. Some batteries only reach their full capacity after multiple complete charging/discharging cycles.

• Insert the small plug of the charger into the mini USB charging socket (22 in the figure), ensuring the plug is inserted the correct way around. Do not use excessive force when inserting the plug.

• Connect the charger. For safety reasons use only the charger delivered with phone.

1.5   Battery status

The current battery charge status is indicated in the display.

When the battery charge is low, a corresponding warning message appears in the display. Charge the battery.

When the battery charge drops below the minimum status, the phone switches off automatically.

1.6   Turning On/Off your Mobile Phone

To turn on your phone hold the On-Off button (14 in the figure) at the side of the phone down until the display lights up. Depending on the setting of your SIM card you will then be prompted to enter your PIN.
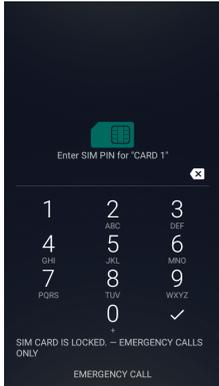
Enter the SIM PIN and then click ☑. The phone will log onto the mobile phone network.

Note: The SIM-Code (the SIM card PIN), which you received together with the SIM card, protects the SIM card from use by unauthorized persons. The PIN2 code, which you will receive together with certain SIM cards, is required for access to certain services. If you enter the PIN, or PIN2, incorrectly three times in a row you will be prompted to enter the PUK or the PUK2 code. Please contact your mobile phone company if you do not know these codes.

To turn off your phone press "More" -> "3" -> "Power off" and answer the confirmation query.

1.7   Sleep mode

After approx. 1 minute of non-use, the M9500 screen will automatically go into "sleep mode" to save battery power and the screen will go dark.
To "wake" the phone, simply press the On-Off button (14 in the figure) at the side of the phone briefly.

1.8   First use

When you turn on your phone for the first time, you will be guided by an assistant.
You'll see a Welcome screen.
Select the language you want by swiping with your finger up or down on the screen (1) and then touch the arrow (2) to continue.
Follow the instructions on the screen.

Note: To complete the setup process, it's best to have a Wi-Fi connection, but if you don't have, just skip this step.
Remark: With the Easy-to-use software, it's better not to use a lockscreen, wheras it is suggested by Android wizard. Please skip this step.

2 Basic Operating Instructions

- Your mobile phone is equipped with a touch screen which is used for the actual operation of the phone.
  The touch screen should not be scratched. Do not touch it with sharp objects and do not let it come into contact with water. Do not touch the screen if the glass is broken.
- To select a menu item, enter a digit when dialing a phone number, or type a letter when writing a SMS, and for all other actions, press and hold the desired tool on the touch-sensitive screen until a vibration is felt (about 1 second). This unique click feature allows error free operation of the phone.
- To return to the home screen from any situation, press the "Home" button in the center under the screen (13 in the figure).
- To go back one step, press the "Back" button at the right hand side under the screen (12 in the figure).
- Whilst in a call, you can use the volume buttons on the side of the phone to change the volume of the handset (15/16 in the figure).
- Use the BOOST button (2 in the figure) to turn the amplification on or off during a call. **ATTENTION**: This phone can produce very high volumes.
- Use the torch button (1 in the figure) to turn the flashlight (18 in the figure) on or off. To use this function, the screen must be switched on (not in sleep mode). **ATTENTION**: The light is generated by a high-power LED. Never light directly into eyes or optical devices.

3 First time use

3.1 Get used to the touch screen

- If this is your first time you are using a smartphone, most likely you will find the touch screen hard to use. This is the reason we created the patent-pending long click until vibration functionality, to avoid miss-clicks and easier usage for seniors. In case this is too slow for you, you can always change it. It is possible to change the keyboard only, or the entire system.

3.2 Home button

- Get familiar with the home button. Pressing it will always bring you back to the home page.

3.3 On/Off button

- After approx. 1 minute of non-use, the M9500 screen will automatically go into "sleep mode" to save battery power and the screen will go dark. To "wake" the phone, simply press the On-Off button (14 in the figure) at the side of the phone briefly.

3.4 Technical support

- Need technical help with your smartphone? You can share your screen with a family member or a friend and get help.
  Your assistant will see your problem on his phone, and should be able to solve the problem for you.
  This can be very useful for the first time setup as well, even if your assistant is not physically by your side.
  To perform this technical support, you need a Google Account. If you have not set this up during initial commissioning, you will have the opportunity to do so again between the steps 3 and 4 below.

To send a request for a technical support:
1. Coordinate with your family member a convenient time to start this session.

From the home screen:
2. Press "Help".
3. Press "Next".
4. Press "Start".
5. Select the contact to send a message to (SMS) with the details on how to connect to your phone.
6. Wait until you will see a screen asking you to confirm the remote control session.
7. Press "OK".
8. Sit back and enjoy the support. You can see on your screen what exactly your assistant is doing.

3.5   Contacts (Phonebook)

• **Copy your contacts from your old phone.**
Usually, the easiest way is to copy all your contacts to the SIM card using your former phone, then import the contacts from your SIM card on the new smartphone. If you don't have many contacts on your old phone, you can simply add them manually on the M9500.

• **Adding new contact manually:**
1. From the home screen, tap "Call".
2. Tap on the top right corner of the screen.
3. Fill name and number (email is optional) and tap on "Save".

3.6   Speed dial

There is an easy option to set the order of your contacts list as you wish.
Please make sure the contact you are calling the most is first on the list.

To access the speed dial settings:
1. From the home screen, tap "More" -> "3" -> "Settings" -> "Speed Dial"
2. The top empty entry will have the text "Press here to select".
3. Tap on it.
4. Select the requested contact.
5. Do the same for other entries.

3.7   Make sure you have Internet

•   In order to enjoy all of the M9500 advantages, you need an internet
    connection. You can use WiFi at home and cellular internet (3G/4G)
    everywhere.

The easiest way to test if internet is working:
1. From the home screen, tap "More" -> "Internet" -> "Top Stories".
2. Check if you can read the news. If there is a message "No network
    available" (or anything similar) then there is no internet connection.
    In such a case please turn to your family member or your cellular
    provider for help in order to fix the problem.

4 Practice the basic functionality

4.1 Ringer mode – normal / silent / vibrate only

How to switch to silent mode (ringer off)?

1. On the home page, press the Speaker in the upper left corner.
2. Press the red button to put the phone on Silent Mode.

How to switch from silent back to normal volume?

1. On the home page, press the Speaker in the upper left corner.
2. Press the green button to move out of Silent Mode.

How do I know that I am in Silent Mode?

1. On the home page, under the clock, it will say "Silent".
2. The Speaker in the left upper corner will be marked as Silent.

Similar way to put the phone on Vibrate only.

4.2 Access the internal user guide

The built-in user guide has extensive information on operating your M9500.

1. Click on the "?" in the upper right corner of the main screen.
2. Scroll through the variety of tasks by clicking the "next" arrow button at the bottom of the screen.
3. Choose the topic you want by pressing the topic until you feel a vibration.
4. Each topic has frequently asked questions. Choose the question you want answered by pressing it until you feel a vibration.
5. A detailed answer will appear with instructions.t.

4.3   Calls

Making a call

1. On the Home Page press "Call".
2. Select a contact or search for a contact or press on "Dial number" for a new number.

Taking an incoming call

1. To answer for incoming call, just press the Answer button (or reject if you prefer not to answer right now).

How to view recent calls (call log)

1. On the Home Page press Call
2. Press Call Log (Lower left corner).
3. To call one of these numbers, press on the number you want to call.

Hands-free (loudspeaker)

1. During a call, press the Speakerphone sign (lower left).
2. To turn the speakerphone off, press the speakerphone sign again.

Show the keypad whilst in a call

1. During a call, press the Keypad sign (lower left).
2. Note that the Keypad operates with a short click.

4.4   Keyboard

Note: Please note that the keyboard will always be displayed in landscape format to allow a larger representation of the keys.

It is possible to change the duration of the clicks to be faster on the keyboard only. See advanced settings options below.

Changing the keyboard to digits / special characters

1. Press the "123" button (bottom left side of the keyboard)
2. For further options/special characters press „..."
3. To go back to the regular keyboard, press the language-name button (bottom right).

4.5   Message center

When there is a new message, the "Messages" button will be highlighted and a new indication will appear:

All types of messages (e.g. SMS, WhatsApp, missed call, voice mail, email, medication reminder, and all different app's notifications) are tunneled to one place, presented with a single coherent interface regardless of the physical nature of the message. To open the message tap on it.

To write a new message

1. On the Home Page press **"Messages"**.
2. Select "Write a New Message".
3. Select the contact to receive the message (or type in the phone number).
4. To select from the pre-prepared messages, press the message you want to send.
   - or -
   To write your own message, press Keyboard, type in the message and press "Send".

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Reading old messages

1. In the home page select Messages.
2. Select "Read Old Messages" (if there are un-read new messages, they should be read first).
3. Press the message that you want to read (to view more messages press Next).

4.6 Pictures/Photos

How to view a picture/video that I received/took

1. After receiving or taking a picture/video, the pictures button on the home page will be highlighted blue.

2. Click the pictures button on the main screen
3. If this is a video, press the Play button (an arrow appearing in the middle of the screen).

To navigate between pictures

1. Click the arrow at the bottom of the screen (press the right arrow to view the next picture, or the left arrow to view the previous picture)
2. You can also browse by swiping the picture to the right or left.

How to send a picture

1. Open the picture that you want to send (using the arrows or by swiping).
2. Click "Show Details" at the bottom of the picture screen.
3. Select "Send".
4. In the opened screen, select how you want to send the picture (e. g. "WhatsApp", via e-mail or any other application, you can select in the "Apps" directory) and then select the contact you want to send it to.

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How to delete a picture

1. Open the picture that you want to delete (using the arrows or by swiping).
2. Click "Show Details" at the bottom of the picture screen.
3. Select "Del".

4.7   SOS button

Set the relevant family member to receive the SOS message. Be sure to use it only when needed. See "SMS codes" for more details below.

4.8   Charging

You can charge your M9500 every night, but in order to extend the battery life as much as possible, it is recommended to charge the phone only when necessary.

5 Practice some features from "More…" functionality

Press "More ...". Here you can find more features and apps (programs). Some of the programs are already preinstalled and immediately usable. Programs that are not already installed will automatically open up to Google PlayStore. Then the program is downloaded from the Internet, installed and is then usable at any time.

You will have to register to access Google PlayStore.

Please note: Internet access (WiFi or mobile data) is required to use programs such as WhatsApp, Internet, Video search, Facebook etc.

5.1 WhatsApp

You can use WhatsApp to make calls, exchange text messages, picture, video and sound files as well as location information, documents, and contact information with other people or within groups.

5.2 Internet

In "Internet" you will find the Google search (search engine) as well as Google News sorted by different categories.

Press one of the items, then press on "Full article" to jump from the headlines to the entire article.

5.3 Fun

5.3.1 Video search

Simple way to search for YouTube videos is by:

1. Using the keyboard, type anything you want and press on the "Search" button.
2. Select one of the results.

5.3.2 Games

Here are some games.

5.3.3 Facebook

Every user of Facebook has a profile, on which he presents himself, including photos and videos. However, Facebook has become famous for its "Like" button, which allows users to say with just one click, whether they find something good or less good.

As an alternative to messages that are published on the profile page visible for each visitor, users can also send or chat personal messages.

5.4 Camera

1. To take a picture press "Capture"
   or
   to record a video press "Record" .
2. At the end of the 3 seconds count down, the picture/video will be taken/start automatically (the length for a single video is limited to 10 seconds which can be changed by visiting the "advanced settings" option).
3. After the picture/video has been taken choose whether to delete it, save it to the gallery, or send it to a contact.

You can also send the picture using WhatsApp, email or any relevant Android application installed on your device.

5.5 Selfie

Selfie means taking a picture of yourself. You can use the front camera to take self-portraits.

5.6 Torch

You can long press on the physical button at the side of the phone (1 in the figure), or tap on "More" -> "2" -> "Flashlight".

5.7 Pills (Medication reminder)

This application will help you to keep your medication.

5.8   Apps

List of all regular Android applications. You can install more application from Google Play and they will be added automatically into this list.

5.9   Settings

5.9.1   New contact

Add a new entry to your contact list (phone book).

5.9.2   Update contact

Edit an entry in your contact list (phone book).

5.9.3   Speed Dial

Edit the order of the entries in your contact list (phone book).

5.9.4   Advanced Settings

This is where you can change many different settings, such as click duration, menu items, SOS functionality etc.
To access the advanced settings, tap on the 4 corners of the screen clockwise (you can start at any corner).

On the **"SOS and Support"** page, you can decide who will get a low battery alert (15%), who will get a phone call once the SOS button pressed and who will get just SMS with the phone's location.
Any of the contacts defined inside this page, is named as a caregiver and can use the family members SMS codes. For more information see **"6 Instruction for caregiver/family member"**.

On the **"Display & Sound settings"** page, you can change the language, decide what will appear on the menu buttons and its order, change click duration of the keyboard only or the entire system, select different keyboards etc.

On the "**Personal Info**" page, you can set an email account to be read directly into the message center, and to be used to share pictures from M9500.

5.9.5   Change device user level
The phone has 3 different device user levels:
Basic, Advanced and Skilled.
The M9500 starts from the Basic level, then you can progress to Advanced level which means you have lists (Such as contact list) with scrolls instead of right/left buttons.
Then, you can progress to skilled level which means you are using short click duration instead of long click on the entire system.

6 Instructions for caregiver/family member

Not only for the user himself, but also for friends or family members who want to support or help, the M9500 offers exceptional possibilities. It is not necessary to install special software or any apps on your smartphone or computer. You can, for example, send special SMS messages to trigger an action on the M9500 or operate the M9500 remotely, as if you were holding it yourself. And the user can follow all your activities on his M9500 "live". This type of remote control can be carried out from any smartphone or Mac or Windows PC.

6.1 Register a person as a caregiver

1. On the Home Page press "More...".
2. Press "3".
3. Press "Settings".
4. Press "Advanced Settings".
5. To access the advanced settings, tap on the 4 corners of the screen clockwise (you can start at any corner). This is like the "key" between the easy to use environment, to the more complex and settings area, to avoid important settings changes by a mistake.
6. Once inside the advanced Settings, tap on "SOS and Support" button. Then tap on one of the input fields and select the desired entry from the opening contact list. If the desired contact is not listed here, it must be entered as a "new contact" in the M9500 telephone book.
   Any contact entered under "SOS and Help" is authorized to trigger the following actions on the M9500 by sending the corresponding SMS code:

SMS code	Description
1213	**Burst call**: Allow you to speak and hear your love one in a fully automatic way. Once the SMS is sent, the M9500 will call you back automatically with the speaker turned on.
1214	**Find-my-phone**: Sending this SMS gives the M9500 current location as an address and a link to Google Maps
1310	**Phone-status**: Receive the M9500 current status (Ring mode, Charge mode etc.)
1311	**Un-mute**: This SMS force the M9500 out of "Silent" to a normal ring mode.
1325	**Give live support**: Full access to the M9500 from your iPhone/Android device/Computer. You will be able to see his screens online, press for him on the screen and much more. The M9500-user will need to approve this access every time.
1666	**Restart**: Restart the M9500.

6.2   Remote control of the M9500 by an external helper

1. There are two different ways to trigger the live support:
   Option 1: on the M9500 phone home screen tap "Help".
   - or -
   Option 2: send a SMS with text 1325 from your smartphone to M9500
2. The M9500 user will need to press on Start and select your contact name.
3. You should receive a SMS with a temporary (link is valid for 20 minutes).
4. Pressing the link will open your browser and connect to M9500.
5. The M9500 user will need to accept your remote control session by pressing "OK".
6. You should see his screen on your mobile device and be able to activate it remotely (remember the long click duration…), paint signs on the screen for training (tap the pencil icon at the bottom right), open shortcuts and more.

Pay attention: the mentioned above will be activated only if you were determined/defined as a family member/ caregiver authorized to preform those actions.
Make sure the internet is working, if not check Android settings - make sure "Mobile data" is on. If you are staying abroad, your "Data roaming" needs to be on as well. Make sure you have APN (Access point names) set correctly and if needed contact the cellular provider for help. It is advisable to check which Internet package he/she has with the cellular provider as well.
If you are using WhatsApp, make sure pictures and videos are set to auto-download on mobile data as well.

7   Appendix

7.1   Technical data

Band	GSM (850/900/1800/1900 MHz) , WCDMA (2100/850 MHz) , 4G Band-FDD LTE (800/1800/2100/2600 MHz)
Dual cards	SIM + 4G USIM; dual standby
HAC	M4/T4
Processor	MTK 6735M Quad-cortex 1GHz CPU
OS	Android 5.1
Memory	RAM 1 GB DDR2, ROM 8 GB, supports a TF Memory Card up to 32 GB (optional)
Camera	Front 2 M pixel, Rear 8 M pixel, Autofocus
WiFi / Mobile data	IEEE 802.11b/g/n, 2G GPRS, 3G: WCDMA/HSPA, 4G:FDD-LTE
Battery	Li-Ion, 3.7V, 3200 mAh
Maximum earpiece volume	up to +40dB
Talk time	up to 8 hours
Standby time	up to 210 hours
Dimensions / Weight	approx. 144 x 72 x 11 mm / approx. 177 g incl. battery, approx. 118 g without battery
USB jack	Micro USB, EU Standard
Headset connection	3.5 mm jack
SAR	GSM 900 - Head: 0.133 W/kg Body: 0.518 W/kg
	DCS 1800 - Head: 0.265 W/kg Body: 0.928 W/kg
	WCDMA Band I - Head: 0.161 W/kg Body: 0.626 W/kg
	WCDMA Band VIII - Head: 0.223 W/kg Body: 0.599 W/kg
	LTE Band 1- Head: 0.211 W/kg Body: 0.657 W/kg
	LTE Band 3 - Head: 0.492 W/kg Body: 1.269 W/kg
	LTE Band 7 - Head: 0.269 W/kg Body: 0.850 W/kg
	LTE Band 20 - Head: 0.171 W/kg Body: 0.342 W/kg
	WIFI 2.4G - Head: 0.067 W/kg Body: 0.162 W/kg

7.2   Service hotline

In the event of technical problems, please contact our service hotline under tel. 0844 800 6503 (Using a UK landline, at the time of going to print: calls cost 6p for connection charge and then 5p a minute. Mobile costs may vary.) In the case of claims under the terms of guarantee, contact your sales outlet. There is a 2 year period of guarantee.

7.3 Tips on the battery

• Only use batteries, cables and charging unit approved by the manufacturer, otherwise the battery could be damaged.
• Never throw the battery into fire or water.
• Do not short circuit the battery.
• Always leave the battery in the phone to avoid accidentally short circuiting the battery contacts.
• Keep the battery contacts clean and free of dirt.
• The battery can be charged/discharged hundreds of times but its service life is limited.
• Replace the battery when the battery power has decreased noticeably.

7.4 Intended use

This mobile phone is designed for use when connected to a mobile phone network. Any other use is considered unintended use. Unauthorised modification or reconstruction is not permitted. Under no circumstances complete any repair work yourself.

7.5 Areas of use

• Do not use the phone in prohibited areas.
• Switch the phone off in the vicinity of medical equipment (e.g. in hospitals).
• Do not use the phone in petrol stations or near fuels and chemicals.
• Check with the airline whether mobile phones may be used on board.

7.6 Safety information

• Prevent exposure to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight. The phone is not waterproof; therefore, keep it dry. Liquids will change the colour of a label that indicates water damage inside the device. Water damage to your device can void your manufacturer's warranty.
• Only use original accessories and batteries. Never attempt to connect other products.
• If you want to connect the phone to another device, read the manual supplied with that device with regard to any detailed safety information.
• Never attempt to connect incompatible products.

- Repairs to this device may only be completed by qualified service personnel.
- All mobile communication equipment is subject to interference which may impair its performance.
- Keep the phone and accessories out of the reach of children.
- The SIM card can be removed. Caution! Small children can swallow them.
- The ringing tone is issued via the loudspeaker. Take an incoming call first and then hold the phone to your ear. This prevents any possible hearing damage.
- Only use the phone while driving or riding a transport vehicle in road traffic when using the approved handsfree equipment and appropriately positioned holders. Ensure that no safety–related functions are interfered with when operating the phone. It is essential to observe the applicable national laws and regulations.
- Always maintain a distance of at least 15 cm to implanted heart pacemakers to prevent any possible interference. If you have had a pacemaker implanted, do not carry the phone in a breast pocket when switched on. Always hold the phone to the ear furthest away from the pacemaker during calls. Switch the phone off immediately if you notice or suspect any adverse effects.
- This phone is hearing aid compatible. If you wear a hearing aid, however, please contact your doctor or the hearing aid manufacturer to inquire about any possible impairments through mobile communication equipment.
- Do not rely on the mobile phone as a safeguard for emergencies. For a variety of technical reasons, it is not possible to guarantee a reliable connection under all circumstances.
- Ensure access to the power adapter plug is not obstructed by furniture or such.

7.7   Power adapter plug

Energy Efficient
• Energiesparend
• Economisant l'énergie
• A risparmio di energia
• Energy efficient

The power adapter plug supplied fulfils the ecodesign requirements of the European Community (Directive 2005/32/EC). This means that the current consumption is considerably less, both in operation as well as in standby, in comparison to older power adapter plug models.

7.8   Disposal

In order to dispose of your device, take it to a collection point provided by your local public waste authorities (e.g. recycling centre). According to laws on the disposal of electronic and electrical devices, owners are obliged to dispose of old electronic and electrical devices in a separate waste container. The symbol indicates that the device must not be disposed of in normal domestic waste!

Batteries represent a hazard to health and the environment!
Never open, damage or swallow batteries or allow them to pollute the environment. They may contain toxic, ecologically hazardous heavy metals. You are legally required to dispose of batteries and rechargeable batteries safely, either at a retailer that sells batteries or at an appropriate collection point that provides a suitable container. Never put batteries in the household waste.
Disposal is free of charge.
Lithium batteries and battery packs of all kinds should be fully discharged before you drop them off. Be sure to take precautions against short-circuits, e.g. by covering poles with adhesive tape, to prevent the risk of a fire.
Packaging materials must be disposed of according to local regulations.

7.9   Maintenance

•   Clean the housing surfaces with a soft, fluff–free cloth. Do not use any cleaning agents or solvents.

7.10 Declaration of Conformity

This device fulfils the requirements stipulated in the EU directive: RED 2014/53/EU.

Conformity with the above mentioned directive is confirmed by the CE mark on the device. To view the complete Declaration of Conformity, please refer to the free download available on our web site **www.amplicomms.com**

7.11 Trademarks

• The Android logo, Google™, Google Maps™, Google Mail™, YouTube™, Google Play™ Store and Google Talk™ are trademarks of Google, Inc.

• Bluetooth® is a registered trademark of Bluetooth SIG, Inc. worldwide.

• Wi-Fi®, Wi-Fi Protected Setup™, Wi-Fi Direct™, Wi-Fi CERTIFIED™ and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance.

• All other trademarks and copyrights are the property of their respective owners.

7.12 Guarantee

AMPLICOMMS equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble–free functioning and a long service life. The terms of guarantee do not apply when a device malfunction was caused by the mobile telecommunications network operator/provider. The terms of guarantee do not apply to the batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies related to material or manufacturing errors within the period of guarantee will be redressed free of charge. Rights to claims under the terms of guarantee are annulled following tampering by the purchaser or third parties.

Damage caused as a result of improper handling or operation, normal wear and tear, incorrect positioning or storage, improper connection or installation or Acts of Gods and other external influences are excluded from the terms of guarantee. In the case of complaints, we reserve the right to repair defective parts, replace them or replace the entire device.

Replaced parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.

If your device shows signs of defect during the period of guarantee, please return it to the sales outlet in which you purchased the AMPLICOMMS device together with the purchase receipt. All claims under the terms of guarantee in accordance with this agreement can only be asserted at the sales outlet.

No claims under the terms of guarantee can be asserted after a period of two years from the date of purchase and hand–over of the product.

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