emporia

KFT19-UK

Big Button Phone with hands-free feature

QUICK-START GUIDE

02 WELCOME

Thank you for purchasing an emporia Big Button KFT19-UK telephone.

This user guide provides you with information that you need to set up and start using your phone.
A full large-print user guide is available to download from https://www.emporia.at/produkte/manual

Before you make your first call, please follow the simple instructions in »Getting started« on pages 6 and 7.

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04 YOUR PHONE AT A GLANCE

01 **Receiver hook switch**
(line interruption)

02 **Speaker**

03 **BOOST key**
This button allows you to instantly increase the volume of the receiver. The audio-boost function will be disabled automatically when the call ends.

04 **STORE key** STORE
Use this key to …

- … dial a number assigned to one of the number keys. (Two-touch memory)
- … store a telephone number in the memory.

05 **ALARM key** ALARM P

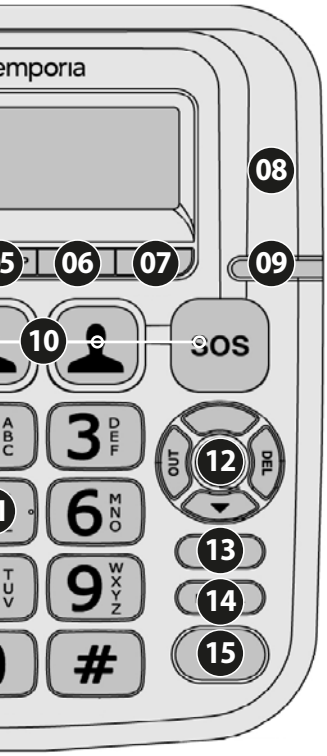
06 **HOLD key** HOLD
Use this key to switch a call in waiting mode.

07 **MUTE key** MUTE
Use this key to switch the microphone on/off during a call.

08 **Activity LED**
Will flash when the handset is lifted or incorrect replaced.

09 **Incoming Call LED indicator**
The red LED will flash to indicate incoming calls.

10 **ONE-TOUCH MEMORY keys**
You can use these keys to save and dial speed dial numbers.
The SOS button on this product is another direct memory that you can allocate to a nominated family member, carer or neighbour so that you can easily contact through the SOS key. You programme the key in the same way as the one-touch photo keys.



11 **NUMBER keys**

- To enter a telephone number.
- You can also assign one full phone number to each of these keys. (Two-touch memory)

12 **ARROW keys ▲ ▼:**

Use this key to open the incoming call list and also to scroll in lists and menus.

- **SET key SET:**

Use this key to open the menu or to confirm an entry.

- **OUT key OUT:**

Use this key to open list of the most recently dialled numbers.

- **DELETE key DEL:**

Use this key to clear/delete individual digits that have been entered and also to end the menu.

13 **FLASH key FLASH**

If you dial a number and the line is busy, press the **FLASH key** and the **REDIAL key** to redial the number.

14 **REDIAL key REDAIL**

You can use this key to dial your most recently dialled number again.

It also allows you to insert a dialling pause when inputting a number.

15 **HANDS-FREE key**

With this key you can accept a call in handsfree mode, start a call in handsfree mode or switch the handsfree mode on or off during a call.

Positioning the phone

- You need to position your phone within 2 metres of a phone socket so the cable can reach.
- Do not place this product on an unstable surface.
  The phone could drop on the floor, which could cause serious damage to it.

Inserting the batteries

Open the battery compartment **01** and insert the batteries (3 × AA). Please pay attention to the polarity. Once the batteries are in, put the battery compartment cover back on. The time should now be displayed on the screen.

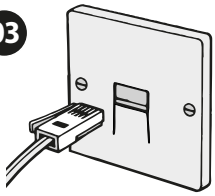
- The screen and hands-free mode only work with inserted batteries.
- When the voltage is lower than 3.9V, a battery icon remind you to replace the batteries.

Connecting the receiver cord

Insert one end of the receiver cord into its port ( ) **02** on the left-hand side of the phone and the other end into the receiver.

Connecting the telephone line

- Insert the transparent plug into the line port ( ) **03** on the bottom of the phone.
- Plug the other end of the telephone line cord into the wall socket.

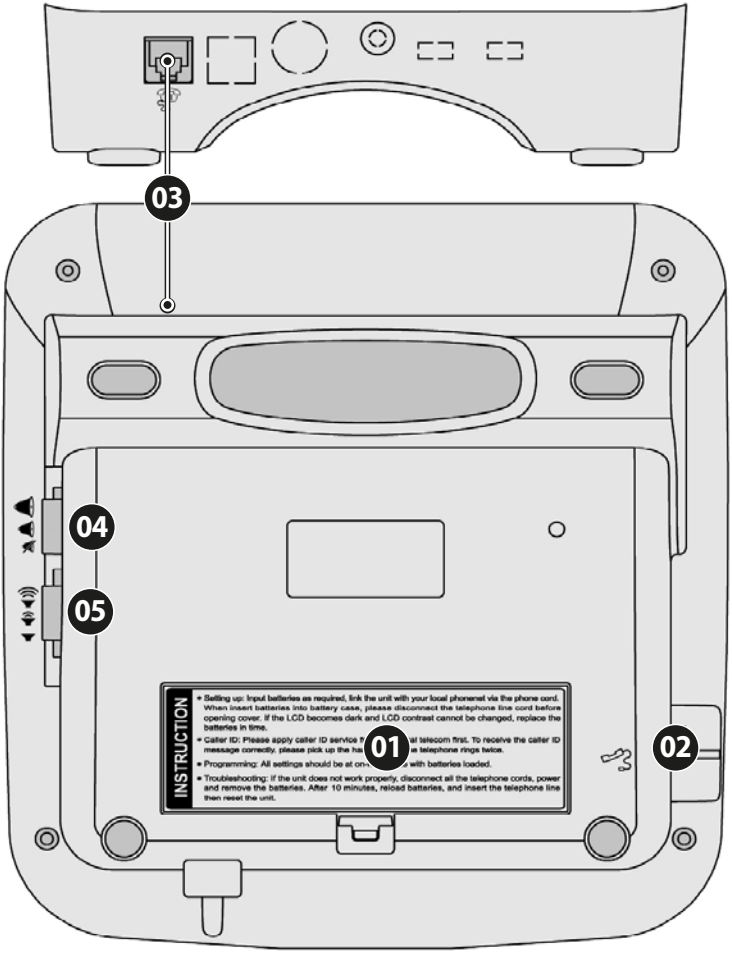


Set the ringer volume

Slide the switch **04** to loud, medium, or quiet as needed.

Adjust the handset volume

Move the slider **05** as needed. Upwards to increase and downwards it becomes quieter.


03
04
05
01
02
INSTRUCTION
• Setting up: Input batteries are required, link the unit with your local phonenet via the phone cord. When insert batteries into battery case, please disconnect the telephone line cord before opening cover. If the LCD becomes dark and LCD contrast cannot be changed, replace the batteries in time.
• Caller ID: Please apply caller ID service f al telecom first. To receive the caller ID message correctly, please pick up the ha e telephone rings twice.
• Programming: All settings should be at on with batteries loaded.
• Troubleshooting: If the unit does not work properly, disconnect all the telephone cords, power and remove the batteries. After 10 minutes, reload batteries, and insert the telephone line then reset the unit.

Incoming calls

> **Accepting a call**

When you receive a call, the phone will ring and the red LED will flash. Simply pick the receiver up to answer the call.
Or press the **HANDS-FREE key** [◄)] if you wish to answer in hands-free mode.

> **Ending a call**

Simply put the receiver back on to the cradle or press the **Receiver hook switch** (or press the **HANDS-FREE key** [◄)] if you are are using the phone in hands-free mode).

During a call

> **Audio boost feature**

The audio-boost function will raise the volume of the receiver (handset only) to amplify the volume of the voice/sound. The audio-boost function will be disabled automatically when the call ends.
Press the **BOOST key** [✆] to turn the audio-boost function on or off.

> **Hands-free mode**

In hands-free mode, you can talk to someone on the phone without having to hold the receiver. In addition, other people in the room can follow your conversation thanks to the loudspeaker.

- To answer and end a call in hands-free mode, simply press the **HANDS-FREE key** [◄)].
- To turn hands-free mode on during a call, press the **HANDS-FREE key** [◄)] and place the receiver back in the cradle.
- To turn hands-free mode off during a call, lift the receiver and press the **HANDS-FREE key** [◄)].

> **Muting the microphone**

If you need to do something during a call, such as have a short conversation with another person, and you don't want the person you're speaking to on the phone to hear, press the **MUTE key** MUTE to mute voice transmission.

· Press the **MUTE key** MUTE again to enable the person you're talking to on the phone to hear you again.

Make a call

· Pick up the receiver and wait until you hear the dial tone.

· Enter the phone number.

OR

· If you want to use hands-free mode, press the **HANDS-FREE key** 🔊. Wait until you hear the dial tone.

· Enter the phone number.

Redialling the most recently dialled phone number

· Pick up the receiver and wait until you hear the dial tone.

· Press the **REDIAL key** REDAIL.

Outgoing call list and incoming call list

· To view the **outgoing call list**, press the **OUT key** OUT. The display will show the last dialled number, use the **ARROW keys** ▲ ▼ to view the last calls that you have dialled.

· Incoming calls are listed and displayed chronologicaly in the **incoming call list**. To view the list, press on of the **ARROW keys** ▲ ▼ to view the last calls received.

· New missed calls are displayed in the top right corner of the display by **IN** 01.

· You can delete individual entries or the entire list.
Scroll to the desired entry. Press and release the **DELETE key** DEL.
Press and hold for 3 seconds the **DELETE key** DEL to delete all entries of the list.

10 ONE-TOUCH MEMORY

You can store 4 of your most important telephone numbers under the **ONE-TOUCH MEMORY keys** [👤].

Saving a one-touch memory key

- With the handset in the cradle (not in use), enter the number that you want to store, this will be shown on the LCD display.
- Press the **STORE key** [STORE]. The display will now show STORE.
- Then press the **ONE-TOUCH MEMORY key** [👤] that you want to store the number to.
- The display will now return to the time and date display.

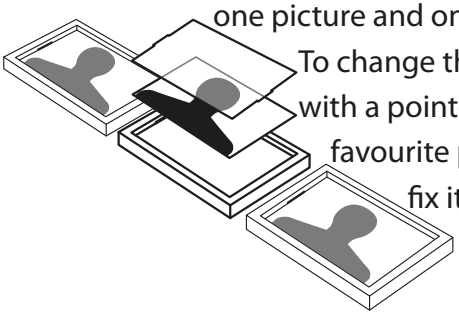
To test that the number is stored, press the **ONE-TOUCH MEMORY key** [👤] and you will hear dialling.

Making a call using a one-touch memory key

- Pick up the receiver and wait until you hear the dial tone.
- Press your chosen **ONE-TOUCH MEMORY key** [👤].
  OR
- If you want to use hands-free mode, press the **HANDS-FREE key** [🔊]. Wait until you hear the dial tone.
- Press your chosen **ONE-TOUCH MEMORY key** [👤].

Change the picture for the one-touch memory keys

On top of the **ONE-TOUCH MEMORY keys** [👤], there are 2 layers, one picture and one transparent PVC sheet.



To change the picture, the PVC must be removed with a pointed blunt object. Then place back the favourite picture (in correct size, 20 × 20 mm) and fix it with the removed PVC sheet.

You can assign 10 of your most frequently dialled numbers to the individual **number keys** .

Saving a two-touch memory key

- With the handset in the cradle (not in use), enter the number that you want to store, this will be shown on the LCD display.
- Press the **STORE key** STORE. The display will now show STORE.
- Press your chosen **number key** .
  (1, 2 ABC, 3 DEF, 4 GHI, 5 JKL, 6 MNO, 7 PQRS, 8 TUV, 9 WXYZ or 0))
- The display will now return to the time and date display.

Making a call using a two-touch memory key

- Pick up the receiver and wait until you hear the dial tone.
- Press the **MEMORY key** STORE.
- Then press your chosen **number key** .
  OR
- If you want to use hands-free mode, press the **HANDS-FREE key** .
  Wait until you hear the dial tone.
- Press the **MEMORY key** STORE.
- Then press your chosen **number key** .

12 SETTINGS

Setting the date and time

If your service provider has activated caller ID, the time and date will be automatically updated on the phone by the network as soon as you receive a call. The network operator will provide the month and day, but not the year. You will have to set the year yourself, as it is needed to determine the day for the timestamp.

- When the phone is not in use, press the **SET key** [SET] to open the menu. SET 1 DATE will be displayed.
- Confirm with the **SET key** [SET]. The set year will be displayed.
- Use the **ARROW keys** [▲][▼] to modify.
- Confirm with the **SET key** [SET]. The set month will be displayed.
- Use the **ARROW keys** [▲][▼] to modify.
- Confirm your entry with the **SET key** [SET].
- Then set the day, confirm, set the hour, confirm, set the minute.
- Finish with a final confirmation by pressing the **SET key** [SET].

Using the alarm

Your phone offers you up to five alarm clocks. The first three alarm clocks will be repeated periodically every day while the last two alarm clocks are working one time.

- When the phone is not in use, press the **ALARM key** [ALARM P]. 12-00 AL 1 will be displayed.
- Use the **ARROW keys** [▲][▼] to switch the alarm ON o OFF. The LCD displays **ALM** icon when the alarm is set to ON.
- Confirm with the **SET key** [SET]. The 12 (hour) starts to flash.
- Use the **ARROW keys** [▲][▼] to modify.
- Confirm with the **SET key** [SET]. The 00 (minute) starts to flash.
- Use the **ARROW keys** [▲][▼] to modify.
- Finish with a final confirmation by pressing the **SET key** [SET].

Adjusting the display contrast

- When the phone is not in use, press the **SET key** [SET] to open the menu. SET 1 DATE will be displayed.
- Use the **ARROW keys** [▲][▼] to select SET 4 LCD.
- Confirm with the **SET key** [SET]. LCD 5 will be displayed.
- Use the **ARROW keys** [▲][▼] to modify (8 levels avaliabel).
- Finish with a final confirmation by pressing the **SET key** [SET].

Safety precautions

- Read through the safety precautions and the user guide before using your phone.
- The device's feet do not usually leave any marks on surfaces. However, due to the many different varnishes and polishes available for furniture, contact marks on the surfaces cannot be completely ruled out.
- Never expose the phone to heat sources, direct sunlight or other electrical devices.
- The device is not splashproof. For this reason, do not install it in damp environments such as bathrooms or shower rooms.
- Protect your phone from moisture, dust, corrosive liquids and vapours.
- Batteries with visible damage must be replaced.
- Stop using defective devices or have them repaired by our Service team.

Care

- Wipe your phone with a **damp cloth** or an anti-static cloth. Do not use solvents or microfibre cloths.
- **Never** use a dry cloth, because this can create a static charge.
- In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test every substance.
- Damage to high-gloss finishes can be carefully rectified using display polishes for mobile phones.

Contact with liquid

What to do if your phone comes into contact with liquid:

- **Remove the batteries and leave the battery compartment open.**
- Allow the liquid to drain from the device. Pat all parts of the device dry.
- Place the device in a warm, dry place for **at least 72 hours** (**not** in a microwave, an oven or somewhere similar) with the battery compartment open and the keypad facing down.
  Once it has fully dried out, you will normally be able to use it again.

Disposal

- Batteries should not be disposed of with general household waste. Observe your local waste disposal regulations, the details of which can be obtained from your local authority.
- All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities provided by the government or your local authority.
- This crossed-out wheelie bin symbol on the product means the product is covered by Directive 2012/19/EU.
- Disposing of your old device correctly by taking it to a designated collection facility will help prevent potential negative consequences for the environment and human health. Also, used electrical and electronic equipment cannot be reused or recycled if it isn't disposed of in this manner.
- For more detailed information about disposing of your old device, please contact your local authority's refuse centre or the original supplier of the product.

Guarantee

- Without prejudice to any claim the customer may have in relation to the retailer, the customer is given a manufacturer's guarantee with the terms and conditions set out below:
- This guarantee applies to new devices purchased in the European Union. For products sold in the United Kingdom and in the Republic of Ireland, the guarantee is issued by **Emporia UK and Ireland Limited, 1st Floor, Building 2 Croxley Business Park, Watford, England**.
- If a new device and/or its components exhibit defects resulting from manufacturing and/or material faults within **12 months** of purchase, the device will either be replaced with a new, up-to-date device or repaired. For parts subject to wear and tear, such as batteries, this guarantee is valid for **six months** from the date of purchase.
- This guarantee will not cover device defects caused by improper care or use and/or failure to comply with information in the user guides provided.
- If you ever wish to invoke the guarantee, you will need to present your purchase receipt and the date of your purchase as evidence.
- To invoke the guarantee, please call our hotline.

Declaration of network conformity

· Trademark: emporia
· Models: KFT19-UK
· Item description: Wired phone

We, emporia telecom **GmbH + CoKG, Industriezeile 36, 4020 Linz, Austria**, declare that the item described above is designed and suitable for the following telephone networks, and take sole responsibility for this.
Operation outside of these countries cannot be guaranteed.

■ Austria	■ Greece	☐ Norway
■ Belgium	☐ Iceland	■ Portugal
■ Denmark	■ Ireland	■ Spain
■ Finland	☐ Liechtenstein	■ Sweden
■ France	■ Luxembourg	■ Switzerland
■ Germany	■ Netherlands	■ United Kingdom

Declaration of conformity (DOC)

· Manufacturer: **emporia telecom GmbH + CoKG**
Industriezeile 36, 4020 Linz, Austria
· Importer: **emporia UK and Ireland limited** • 1st Floor, Building 2
Croxley Business Park, Watford, England, WD1 8 8YA
· Website: www.emporia.eu
· Trademark: emporia
· Models: KFT19-UK
· Item description: Wired phone

We, **emporia telecom GmbH + CoKG** (Industriezeile 36, 4020 Linz, Austria), hereby declare that the telecommunication or radio device complies with Directive 2014/53/EU.
The full text of the EU declaration of conformity can be viewed on this web page:
http://www.emporia.eu/doc

Responsible for the accuracy of this information
Eveline Pupeter,
CEO, emporia Telecom
01.07.2020

Misprints, errors and technical changes excepted.

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